

# Bill Monroe Music Park & Campground Festival Health Procedures & Guidelines

We have created these health procedures and guidelines for all festivals produced by and held at Bill Monroe Music Park and Campground to encourage safe practices and to protect the staff, volunteers, bands, campers, vendors and attendees/patrons, allowing everyone to feel more comfortable attending outdoor events at Bill Monroe Music Park & Campground. We encourage everyone to follow these procedures and guidelines, helping to mitigate the risk while providing a reasonably healthy and safe environment

## ATTENDEES/PATRONS

- ✓ Practice good personal health habits, engage in preventive actions:
  - Stay home if you are sick
  - Social Distancing: stay at least 6' away from the person closest to you, keep within your "group" and distance your group 6' from other groups or patrons
  - Avoid gathering in large groups outside of your "safe" group
  - Cover your coughs and sneezes with your elbow or a tissue, then throw the tissue in the trash can
  - Hand sanitizers will be placed on posts on ingress/egress areas of the concert viewing area
  - Hand Washing: Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing. If soap and water are not available, use hand sanitizer that contains at least 60% alcohol at least every hour
  - Face Mask: we are asking that attendees/patron wear face masks during the concerts, while waiting in lines or surrounded by larger crowds
  - Avoid touching your eyes, nose, and mouth with unwashed hands
  - Do not shake hands, hug or exchange personal greetings
  - Take your chair with you each night, do not leave items where other patrons can pick up, touch or handle
  - Leave 6' distancing during ingress and egress of the concert viewing area and parking lots
  - NO SMOKING/VAPING will be allowed inside the concert viewing area and in designated eating areas
  - ATM machine will be located outside the office/camp store

# VENUE

- ✓ We will limit the number of festival attendees
- ✓ Concert Area
  - We encourage attendees to spread out throughout the concert area keeping a 6' boundary around your "group"
  - NO SMOKING/VAPING will be allowed inside the concert viewing area and in designated eating areas
  - GOLF CARTS will not be permitted inside the concert area and inside vendor row. There will be designated golf cart parking to view the stage
- ✓ We recommend wearing face masks during the concerts, standing in line for food, merchandise, restroom
- ✓ Restrooms:
  - Limit the occupancy within the restrooms to ensure social distancing, lines to maintain 6' spacing
  - We will regularly close the bathrooms and port-o-lets (every 2-3 hours) to clean and disinfect all fixtures, showers, etc.
  - Wear a face mask when standing in line, entering, and exiting the restrooms
- ✓ Chairs:
  - Will not be allowed to be left overnight in any public gathering location
  - Set up in the morning and take them with you each night
  - Early set up of chairs the day before will not be permitted
  - Do not leave your items in your chair when you are not seated
- ✓ There will be a 10' barrier in front of the stages to protect the performers/band space
- ✓ Handwashing Stations:
  - Soap, hand sanitizers, running water and paper towels will be placed in the food vendor area and at several point of ingress to the concert area to allow for hand washing
- ✓ Additional trash cans for disposing of tissues and trash
- ✓ Hand sanitizers will be placed in all port-o-lets and restrooms
- ✓ Lines:
  - Social distancing of 6' and we strongly suggest masks be worn while standing in line for food, restrooms and merchandise vendors
- ✓ Vendor Row:
  - Smoking will not be permitted in vendor row or designated eating area
  - Vendor row will be closed to all vehicle and golf cart traffic, foot traffic only during festival hours

## ENTERTAINERS/PERFORMERS/SOUND

- ✓ Performance space on stage will be arranged to maximize social distancing while allowing band members to perform together when mutually agreed upon
- ✓ Sound techs will wear protective face coverings while working around bands and moving equipment
- ✓ Hand sanitizers will be available on the stage and in the dressing rooms.
- ✓ A 10' foot "safe zone" barrier will be placed in front of and around the stage areas
- ✓ No one will be allowed backstage or on stage except for sound techs, band members and emcee. No guests or family members will be allowed
- ✓ Equipment:
  - All high-touch equipment such as back line, microphones, mic stands, monitors and audio/video cable will be sanitized frequently, and when possible, equipment should be dedicated to individual users or sanitized after each group's performance.
  - Encourage band members to bring as much as their own gear as possible
- ✓ Main Stage:
  - There are 2 dressing rooms backstage, only the performing band will have access to one while the next onstage band will have access to the other
  - Dressing rooms will be wiped down and cleaned before the next band enters the room
- ✓ Merchandising
  - A merchandise tent and table will be set up next to the stage for merch sales after the performance. It will be up to each band to set up, sell and remove their merch before the next band's performance
  - We suggest using a square or other digital form of payment vs. cash transactions
  - 6' distancing in lines will be required in front of the tent. No photos, hugs or meet and greets will be permitted

# MERCHANDISE/FOOD VENDORS

- ✓ Vendor row will be closed to all vehicle and golf cart traffic during festival hours
- ✓ Menus posted on trailer and/or sandwich boards
- ✓ Clear plastic barriers/partitions should be used at point of sale
- ✓ Place all food/beverages on counter rather than hand the items to the patrons
- ✓ Wipe down all countertops after every sale
- ✓ Designate 1 person to handle all transactions who is not serving or preparing the food, this person to wear a mask and gloves
- ✓ Use contactless payment options when available, if not, wipe down the credit card and credit card machine with each use, use a disposable wooden stylus or pick for entry of PIN number
- ✓ Servers/staff will always wear face masks and gloves
- ✓ Space vendors 6'-10' apart to allow social distancing in lines
- ✓ No trying on merchandise, only workers may touch items for sale
- ✓ Pavilion will be designated as the eating area. Tables will be spaced 6' apart for eating and be disinfected on a regular basis. Sanitizers will be placed throughout the eating area – NO SMOKING AREA
- ✓ Dispose of trash more often, add additional trash cans and liners
- ✓ **Condiments.**
  - Condiments should be served with food orders or only at patrons' request, in disposable single-use packages or containers that can be sanitized after each use. Open condiment service buffets should not be used.
- ✓ **Utensils**
  - Patrons should be provided with pre-wrapped cutlery, straws, and stirrers
- ✓ **High-touch items:**
  - Safe service of food and beverages will require frequent sanitization of many small items, such as the following.
    - Counters
    - Cutting boards
    - Grill scrapers
    - Ice buckets & Ice scoops
    - All utensils: Knives, Ladles, measuring cups and spoons, serving spoons, spatulas, tongs
    - Pots and pans